

**Open Report on behalf of Andy Gutherson,
Interim Executive Director for Place**

Report to:	Environment & Economy Scrutiny Committee
Date:	26 February 2019
Subject:	Environment Quarter 3 Performance Measures (1 October to 31 December 2018)

Summary:

This report describes progress against the indicators in the council business plan. One indicator is reported in quarter four, one will be reported from quarter two, while two indicators have not been met. Two of the measured indicators will have data available in the following quarter, and a further three show measured progress.

Actions Required:

Members of the Environment and Economy Scrutiny Committee are invited to:

- 1) Consider the performance against the indicators and highlight any recommendations, changes or actions for consideration; and,
- 2) Seek assurance from senior managers on how they will maintain and improve performance against the indicators.

1. Background

The Lincolnshire County Council (LCC) business plan has eight indicators for the Environment, of which five are reported this quarter. Monitoring of flooding incidents within properties shows no reports for this quarter, indicating the continuation of unusually dry conditions since last summer. It should, however, be noted that quarter three has consistently returned low numbers of reports since 2015, and this is in line with seasonal fluctuations.

Two indicators have not been met. These relate to the Joint Municipal Waste Management Strategy, a new version of which has been completed. New, more appropriate indicators will be developed as a result in the course of 2019-20.

This Quarter Environment & Economy has received 5 compliments, which is the same as the previous quarter, but three more than in Quarter Three last year. Five complaints have been received, which is four fewer than the previous quarter and fifty one fewer than Quarter 2 in 2018-19.

2. Conclusion

Performance continues to be steady against the most relevant measures. Where performance is not meeting the indicators it is because the indicators are outdated, and work is in progress to replace these indicators.

3. Consultation

a) Have Risks and Impact Analysis been carried out?

N/A

b) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Q3 Performance Indicators (Environment)
Appendix B	Q3 E&E Customer Complaints information

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by David Hickman, who can be contacted on 01522 554809 or David.Hickman@lincolnshire.gov.uk